

# Q. Will I receive my education order instantly?

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A) To purchase educational versions you first need to provide us with proof of eligibility. The proof must be submitted either in advance of ordering via e-mail to [websales@timespace.com](mailto:websales@timespace.com) or as a file which can be uploaded using the designated area after you have checked out.

Before you submit your proof of eligibility, please make sure;

- the proof of eligibility is legible
  - it clearly proves the fact that you are a current full-time student, teacher or educator (if applicable)
  - document includes a date of issue
  - document includes a date of expiry (if applicable)
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