

Q. The serial download (ESD) item I want to order is out of stock, when will it be available?

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A. We aim to have all electronic serial download content available to order around the clock. This is an automated service and orders will be delivered via email. In the event that a serial download item is out of stock, stock will be replenished within 1 - 2 hours.

Some serial download items require processing manually by our sales team. You will be notified of the items that require this service when adding the item to the basket. Once successfully purchased, your serial number will be generated and delivered to you via E-mail. **This manual process should take no longer than one business day.**
